

RAA Amendments for DNS Abuse

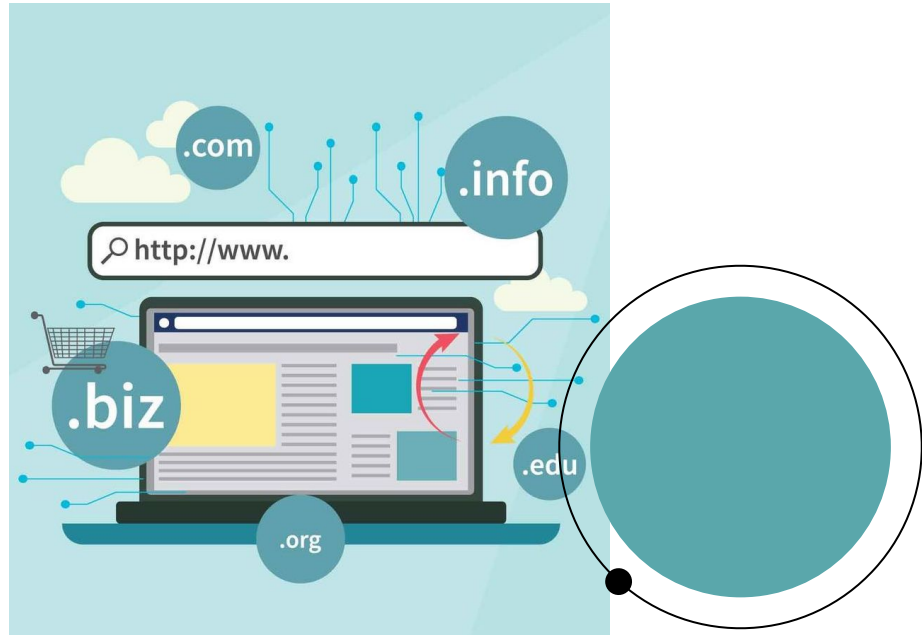
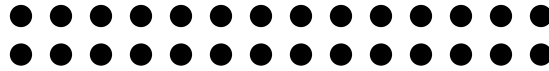
Voting Info

ICANN | RrSG

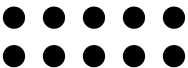
Registrar Stakeholder Group

What are the Amendments?

- ★ Targetted, specific updates to the [2013 Registrar Accreditation Agreement](#)
- ★ **Meaningful baseline obligations** for Contracted Parties to take **reasonable and appropriate action** to **disrupt and/or mitigate DNS Abuse** and that allow ICANN Compliance to enforce these obligations
- ★ Remaining within boundaries of ICANN policy and processes



What will the RAA say?



01

Definition

Malware, botnets, phishing, pharming, and spam (when spam serves as a delivery mechanism for the other forms of DNS Abuse)



02

Request methods

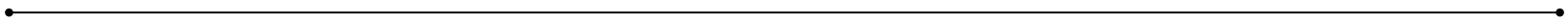
Updated methods to receive requests: webforms and emails are both permitted



03

Required action

Required action following report submission: confirm receipt; mitigate, stop or otherwise disrupt the DNS Abuse

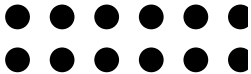
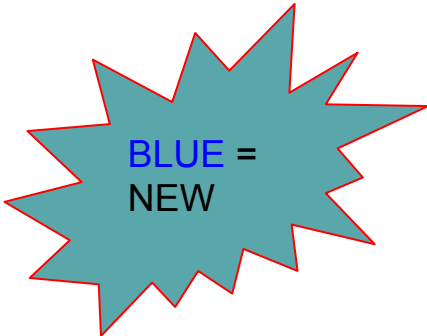




3.18 Registrar's Abuse Contact and Duty to Investigate Reports of Abuse.

3.18.1 Registrar shall maintain an abuse contact to receive reports of abuse involving Registered Names sponsored by Registrar, including reports of [DNS Abuse and Illegal Activity](#). Registrar shall publish an email address [or webform](#) to receive such reports on, [or conspicuously and readily accessible from](#), the home page of Registrar's website (or in another standardized place that may be designated by ICANN from time to time). [Upon receipt of such reports, Registrar shall provide the reporter with confirmation that it has received the report.](#) Registrar shall take reasonable and prompt steps to investigate and respond appropriately to any reports of abuse. [For the purposes of this Agreement, "DNS Abuse" means malware, botnets, phishing, pharming, and spam \(when spam serves as a delivery mechanism for the other forms of DNS Abuse listed in this Section\) as those terms are defined in Section 2.1 of SAC115 \(<<https://www.icann.org/en/system/files/files/sac-115-en.pdf>>\).](#)

[3.18.2 When Registrar has actionable evidence that a Registered Name sponsored by Registrar is being used for DNS Abuse, Registrar must promptly take the appropriate mitigation action\(s\) that are reasonably necessary to stop, or otherwise disrupt, the Registered Name from being used for DNS Abuse. Action\(s\) may vary depending on the circumstances, taking into account the cause and severity of the harm from the DNS Abuse and the possibility of associated collateral damage.](#)



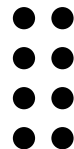
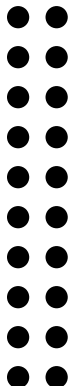
Why is this happening?



Registrars are committed to fighting DNS Abuse and being contractually obligated to take appropriate action when such Abuse is found.



These changes enable users to access the benefits of participation in the DNS without being subject to these Abuses.



All About Voting

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Not voting is counted as a vote for “no”. Have your opinion heard by voting on the Amendments!

- ★ **Who votes?** Each registrar’s Primary Contact will be able to vote on this Amendment. If that Primary Contact represents a registrar family, they vote once and it is applied to all associated registrars in that family.
 - ★ **How do I vote?** The voting process is run by “eBallot”. The registrar’s Primary Contact email will receive the voting link from noreply@eballot.com, they must follow the link to go to the webpage and vote.
 - ★ **What are my choices?** The options are yes (approve the Amendments) or no (do not approve). If you do not vote, that is counted as a “no” vote.
 - ★ **When do I vote?** Voting will be open from **October 9 to December 8 2023** (60 days).
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Thanks!

Do you have any questions?

[Contact the RrSG Secretariat for help](#)

www.rrsq.org

